

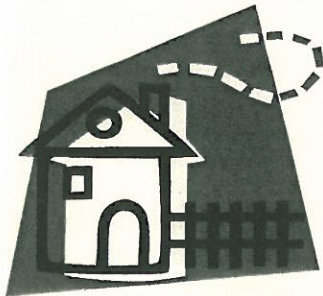


"Within every complaint lies a dream of how things might be.."

Appreciative Inquiry

"The best thing about a dream is the dreamer.."

Moncure Conway



**Interested?**

**NEED MORE**

**INFORMATION?**

Please contact us :



By E-mail:

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By phone or in person :

Judy Ageson BSW

Family Council Liaison

604 468 5014



**We need your voice**

**HAWTHORNE**

**FAMILY**

**COUNCIL**





## ♥ HAWTHORNE FAMILY COUNCIL ♥

### Why the need for a Family Council?

Today, residents in care are older and far more mentally and physically frail than residents of even ten years ago. Often their concerns are not heard.

Family Councils provide a venue for families and friends to gather together to strategize around common concerns, bring the voice of the families to decisions that are being made in the facility and lend family energies to enriching the residents' quality of life and experience of care.

The Hawthorne Family Council strives to provide a safe and welcoming environment that encourages participation and supports the development of a strong family voice in the facility.

## ♥ HAWTHORNE FAMILY COUNCIL ♥

### When do we meet?

Typically, the meetings are held on the **fourth Monday of the month from 1:00 – 2:30 pm.** Changes to the schedule are posted on the Family Council notice board in the Lodge and the information boards in the South and North Cottages Activity rooms.

### Where do we meet?

Hawthorne Multipurpose Room

### Who may attend?

The Council is made up of any family member or friend of a Hawthorne resident who attends a meeting. A facility liaison attends each meeting.

### What is expected of me?

Nothing more than you feel comfortable with.

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### What is a Family Council?

The Hawthorne Family Council is what you want it to be. It can be:

- ♥ An opportunity to work with others to improve the facility your loved one lives in
- ♥ A place to meet people with similar interest and concerns
- ♥ A place to go for information
- ♥ A place to discuss problems and work on solutions
- ♥ A chance to promote a positive attitude toward aging
- ♥ An opportunity to learn
- ♥ A collective voice to address shared concerns with the Leadership team
- ♥ A chance to plan and organize events to improve the quality of life for residents

*Hawthorne Is Where The Heart Is . . . Hawthorne Is Where The Heart Is*